



WATER ORTON DENTAL CENTRE

@reception@waterortondentalcentre.co.uk

🌐 www.waterortondentalcentre.co.uk

☎ 0121 749 4980

TERMS AND CONDITIONS FOR PATIENTS

PATIENT APPOINTMENTS

Upon completion of the consultation you will be given a Treatment Plan Estimate to indicate the cost and estimated number of appointments you will need for us to complete your treatment. **On occasion, due to unforeseen circumstances you may need to attend for extra visits to allow us to complete the work.** Your general dental practitioner will be sent a letter informing them of your treatment at Water Orton Dental Centre throughout the procedure.

If the dentist considers you to be clinically unfit we reserve the right not to administer treatment until further action as recommended has been taken.

If you are a smoker or do not follow the post operative instructions long and short term we are unable to replace your implants free of charge should they fail.

MISSED APPOINTMENTS

The clinic runs on a tight schedule. Missing an appointment, may cause your treatment to be delayed and will incur further charges. 7 days notice is required for cancelled or rescheduled appointments.

TREATMENT ESTIMATES

Once your treatment plan has been agreed with the dentist, we will provide printed details of your plan. If this plan changes due to radiographic or clinical findings, we will inform you and discuss this with you. Treatment plans are normally valid for 90 days from examination.

PAYMENTS

You will be required to pay for each stage of your Implant treatment in advance. Finance options are available on request.

PERSONAL DETAILS

It is very important that you give full medical history and details of any medication you take. Should these change in any way it is important you tell the dentist and give current information as this may affect the recommended treatment. Failure to provide any of this information could be dangerous to your health. Water Orton Dental Centre cannot be held responsible for anything resulting from the failure to provide a full and accurate medical history.

CONSENT FORMS

Certain treatments require completion of a consent form e.g dental implants. We will explain the treatment, aftercare and any risk to you thoroughly prior to asking you to sign the forms. Treatment cannot proceed without the signed forms.

PHOTOGRAPHY AND USE OF PATIENT NOTES

Patients must be willing to have their photograph taken (we take very few photographs where it is possible to identify a patient because they are usually close-ups of teeth). We have a number of uses for



WATER ORTON DENTAL CENTRE

@reception@waterortondentalcentre.co.uk

🌐 www.waterortondentalcentre.co.uk

☎ 0121 749 4980

photographs including:

- To form part of your patient record; this is useful for comparison purposes especially over the extended course of treatment.
- For teaching purposes; photographs allow us to communicate teaching points more effectively.
- For dentist training records; dentists compile a logbook of cases to form part of their training record. This will be used in future for reference and to demonstrate their implant work. Your patient notes will also be included as part of the logbook for future reference of the dentist.
- For marketing purposes; we believe we provide very high standards of care. One of the best ways of demonstrating this is with photographs, if you do not wish us to use your information, you can opt out.

GUARANTEES

Your Implants are guaranteed for 1 year after completion of treatment. However, in the long term, failing to follow our maintenance guidance, or smoking can lead to failure. Further treatment may be possible at a further cost.